

Quality parameters for DUS examination

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Outline

- Basic concepts
- Formulating requirements
- CPVO example

Quality Audit Service

Quality

is

- Perceptual
- Conditional
- Often subjective



Widely accepted definitions

- Fitness for purpose
- Meet or exceed customer expectations
- Ability to satisfy stated or implied needs
- Conformance to requirements



Generic vs sector specific

- ISO/IEC 9000 series any organisation
- ISO/IEC 17025 laboratories
- AS9100 aerospace industry
- Design or product specification



Effective requirements

- Make sure each requirement is necessary, verifiable, and achievable
- Write clearly, simply, concisely and unambiguously
- Make sure each requirement is unique and traceable
- Use only one "shall" per statement
- Specify "what's required," not "how to do it"



Requirements for a "heavier than air flying device" 1907

"It should be sufficiently simple in its construction and operation to permit an intelligent man to become proficient in its use within a reasonable length of time."



- How simple is "sufficiently simple"?
- How intelligent is "intelligent"?
- How proficient is "proficient"?
- What is a "reasonable" length of time?



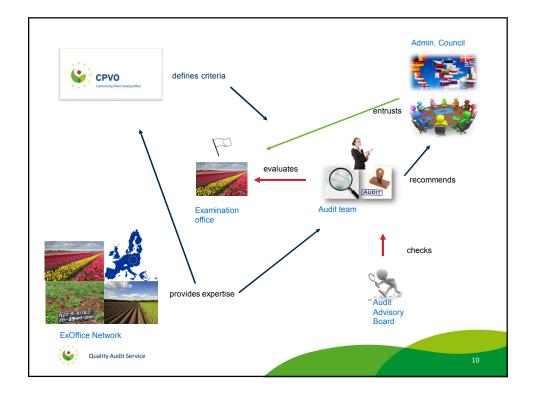
Quality Audit Service

CPVO approach

QUALITY - perceptual, conditional and often subjective?

- Clear criteria Entrustment requirements
- Formal evaluation independent audit team
- Decision taken by different entity Administrative Council
- Independend review Audit Advisory board





CPVO Entrustment Requirements

Criteria allowing to evaluate the competence of examination offices

- 1. The framework
- 2. Checking and acting
- 3. Technical operations



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The framework

- · Organisation, experience,
- Independence, integrity, confidentiality
- Cooperation with CPVO
- Personnel
- Subcontracting



Checking and acting

- Quality management
- Documentation
- Records
- Audits and reviews
- Reporting



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Technical operations

- Facilities and equipment
- Test protocols and procedures*
- Plant material
- Variety collections
- * Existing guidance translated into requirements



