

Madrid Protocol Concerning the International Registration of Marks

New E-Service in Canada: Confirmation of Trademark Registration

1. The Canadian Intellectual Property Office (CIPO) has provided to the International Bureau of the World Intellectual Property Organization (WIPO) information concerning a new e-service for trademark holders. CIPO has requested that this information be made available to users of the Madrid System.

2. The communication sent by the CIPO reads as follows:

“The Registrar of Trademarks now offers a new online service for anyone wishing to obtain an extract from the Trademark Register showing real-time information regarding a trademark registration.

Please note that a free “My ISED Account / My Canada Business Account” is required to access this new online service.

The service is called “Confirmation of Trademark Registration” and is available for active national registrations or Protocol registrations. The service creates, in a browser window, a PDF document that can be saved by the user. A copy of the document will not be saved in the Trademark Document Retrieval Service.”

3. To learn more about this new service, please consult the Frequently Asked Questions (FAQs) in the Annex.

4. For any additional questions, you can contact CIPO by email at:
ic.contact-contact.ic@ised-isde.gc.ca.

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FAQs – E-service: Confirmation of Trademark Registration

What is a Confirmation of Trademark Registration Document?

A Confirmation of Trademark Registration document is a real-time extract of the Trademark Register that provides up-to-date information on any active trademark registration.

How can I obtain a Confirmation of Trademark Registration document?

A Confirmation of Trademark Registration document can be obtained via the trademark e-services offered by the Canadian Intellectual Property Office (CIPO). A “My ISED Account / My Canada Business Account” is required to use this new trademark e-service.

Once logged in, the user will be able to select the option to generate a Confirmation of Trademark Registration document. By entering the application number of an active registered trademark, the system will generate a PDF document containing the real-time information from the Trademark Register for that particular registration.

What is an ISED account?

An ISED account lets you access CIPO online services. CIPO transactional services are accessed through the Government of Canada authentication platform, which requires a mandatory two-step verification process. You log in through the “My Canada Business Account” using either a GCKey or a Sign-In Partner (your Canadian online banking credentials).

ISED stands for Innovation, Science and Economic Development Canada. CIPO is a special operating agency of ISED.

What do I need to create an account?

All you need is a valid email address. If you already have an existing CIPO account, you will be prompted to choose a secure login method and link it (either a GCKey or a Sign-In Partner account) to your existing profile.

Can accounts be shared between colleagues at the same firm?

No. Each individual user or employee must have their own GCKey or Sign-In Partner account. Sharing a GCKey or Sign-In Partner login among members of the same firm or company is not permitted.

Can people outside of Canada get an ISED account?

Yes. You do not need to reside in Canada to obtain an ISED account.

Where can I find more information or get started?

You can visit the official page for full details, step-by-step guidance, and access to CIPO’s online services and forms: [Online services and forms](#).

How much does it cost to obtain a Confirmation of Trademark Registration document?

The Confirmation of Trademark Registration e-service is free to anyone with an active “My ISED Account / My Canada Business Account”.

Can I obtain a Confirmation of Trademark Registration document for any Trademark Registration even if I am not the registered owner or appointed Canadian trademark agent?

Yes, anyone with an active “My ISED Account / My Canada Business Account” can use the Confirmation of Trademark Registration e-service for any active Trademark Registration.

Can I obtain a Confirmation of Trademark Registration document for any Trademark Registration?

The Confirmation of Trademark Registration e-service is available for all active trademark registrations including Protocol registrations.

Can I download and save the Confirmation of Trademark Registration document?

Yes, the Confirmation of Trademark Registration document will be generated in PDF format and can be downloaded by the user. Note that the document will not be stored in the Trademark Document Retrieval Service nor will there be any record of it in the Canadian Trademarks Register.

[End of Annex]